

210 N. Park Ave.

Winter Park, FL

32789

February 6, 2006 Via ECFS

P.O. Drawer 200

Winter Park, FL

William, 1

32790-0200

Ms. Marlene H. Dortch, Secretary Federal Communications Commission

445 12th Street SW

Washington, DC 20554

Tel: 407-740-8575

Fax: 407-740-0613

tmi@tminc.com

RE:

Custom Teleconnect, Inc.

Docket 06-36

EB-06-TC-060 - Certification of CPNI Filing - (02/06/06)

Dear Ms. Dortch:

Pursuant to the Commission's Public Notice of January 30, 2006, Custom Teleconnect, Inc. hereby files a copy of its 2006 Annual Compliance Certification of CPNI as required by section 64.2009(e) of the Commission's rules. As directed by the Public Notice, please include this in Docket 06-36.

Any questions you may have regarding this filing may be directed to me at 407-740-3005 or via email to mbyrnes@tminc.com.

Sincerely,

Monique Byrnes, Consultant to

Custom Teleconnect, Inc.

cc: Mr. Byron McCoy, byron.mccoy@fcc.gov

Manique Gyma

Best Copy and Printing, Inc., fcc@bcpiweb.com

ANNUAL OFFICER'S CERTIFICATION OF CUSTOMER PROPRIETARY NETWORK INFORMATION (CPNI) COMPLIANCE

I, Vicki Crowder, President of Custom Teleconnect, Inc. certify and state that:

- 1. I have personal knowledge of the Custom Teleconnect, Inc. operating procedures as they relate to CPNI, and the Rules and Regulations of the Federal Communications regarding CPNI.
- 2. I hereby certify that, to the best of my knowledge, information and belief, Custom Teleconnect, Inc.'s operating procedures are adequate to ensure compliance with its CPNI obligations pursuant to Section 222 of the Communications Act of 1934, as amended, and the Communication's rules found in 47 CFR, Subpart U.
- 3. A further statement outlining the operating procedures and compliance of Custom Teleconnect, Inc. is attached as Exhibit A, as required by 47 C.F.R. §64.2009(e)

Vicki Crowder, President Custom Teleconnect, Inc.

Wicke Crowdes

1-3-2006 (Date)

Attachment A Statement of CPNI Procedures and Compliance Custom Teleconnect, Inc.

Statement of CPNI Procedures and Compliance

Custom Teleconnect, Inc. ("CTI") operates solely as an operator service provider and inmate service provider. As such CTI provides only operator assisted call completion services to transient users. Therefore, all of its services consist of casual traffic provided outside of any subscribed service relationship and the company does not obtain any CPNI. The only information the company has is the raw call record containing the call-from number, the call-to number, the bill-to number, and the duration of the call. The company does not have any information about the individual calling or called party. Calls are billed by the local exchange carrier or via credit card.

Since CTI does not have any CPNI, it therefore cannot use or permit access to CPNI. Moreover, CTI does not market its services to end users in any fashion. Its marketing efforts are directed towards aggregators and such efforts do not include the use of CPNI.

While CTI does not have any CPNI, procedures have been in place since the company's inception in 1993 to protect the privacy of customer information and raw call detail. Requests for raw call records by law enforcement agencies are only granted if a subpoena is provided.

Should CTI expand its business in the future to include the provision of services that involve CPNI, it will follow the applicable rules set forth in 47 CFR Subpart U, to ensure that notification is provided and customer approval is obtained before CPNI is used or disclosed.

Requests for raw call records by law enforcement agencies are only granted if a subpoena is provided.